



# Retail Store Supervisor

**Posted by:** FRASER VALLEY WIRELESS LTD.

**Location:** Cranbrook

**Salary:** \$24 Per Hour

**Job ID:** YJ4074733

**Posting Date:** 16-Jan-2026

**Expiry Date:** 15-Jul-2026

**Education:** College/CEGEP

**Language:** English

**Vacancies:** 1

**Experience:** 1 year

**Job Type:** Full Time

## Job Description

# Job Description:

We are looking for a motivated and experienced **Retail Store Supervisor** to join our team at **Fraser Valley Wireless Ltd.** As a Retail Store Supervisor, you will be responsible for a combination of managerial and operational tasks to ensure the smooth daily operation of the store and to ensure business objectives, sales targets, and customer service standards are met.

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## Responsibilities:

- Supervise staff (including sales associates and other retail team members)
- Assign sales workers to duties and coordinate daily work activities
- Hire and train staff or arrange for staff training as required
- Establish and manage work schedules
- Order merchandise and organize stock replenishment
- Authorize return of merchandise in accordance with company policies
- Sell merchandise and assist customers when required
- Prepare reports on sales volumes, merchandising, and personnel matters
- Organize and maintain inventory levels and stock control
- Resolve problems that arise, including customer complaints and supply shortages
- Supervise and coordinate the activities of workers
- Conduct performance reviews and support staff development

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## Requirements:

- Secondary (high) school graduation certificate
- Experience: 1 year to less than 2 years in a retail environment or supervisory role
- Strong communication and interpersonal skills
- Ability to work in a fast-paced retail environment
- Good organizational and time-management skills
- Ability to work flexible hours, including evenings and weekends.

How to apply: [emily@fvwireless.com](mailto:emily@fvwireless.com)

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